CREATIVE MICRO SYSTEMS, INC. 3825 KENTUCKY AVE N. CRYSTAL, MN 55427

January 21, 2002

Attorney General John Ashcroft US Department of Justice 950 Pennsylvania Avenue, NW Washington, DC 20530

Dear Mr. Ashcroft:

I want to take this opportunity during the public comment period to voice my support for the settlement reached last November between Microsoft and the Justice Department. I believe this settlement will lessen the uncertainty in the technology sector of the economy and significantly benefit the overall economy. I believe the Justice Department action by the Clinton administration caused the down turn in the economy.

Although I did not support the commencement of this suit in the first place, a settlement is the best course at this point. The government negotiated a very strong settlement that addresses all the key issues. For example, Microsoft has agreed to grant computer makers broad new rights to configure Windows so as to promote non-Microsoft software programs that compete with programs included within Windows. The agreement also calls for the creation of a Technical Committee to oversee Microsoft's compliance.

Our company builds computer systems and develops custom computer application for end users. Microsoft products have been crucial in enabling us to rapidly develop competitively priced end user applications. Without their products we be unable to compete in this highly volatile market place. This lawsuit has hurt the entire industry. Please support this settlement and take no further action at the federal level.

Sincerely,

Richard-Bostrom